

We will be launching the new BuyBoard 2.0 on September 1, 2020. You will see many improvements that will enhance your shopping experience. But first, we need to get you logged in to your account.

First-time Login Notice:

1. Enter your email address as your Username and click Submit
2. **Do not enter your Password;** instead, *click Forgot Password*
3. Enter the Recovery Code sent to your email by PingOne
4. Enter and verify a new Password
5. Save your new Password

Frequently Asked Questions

Which Internet Browsers are supported on the new BuyBoard?

You can access BuyBoard using must be Microsoft Edge, Mozilla Firefox, Safari, or Google Chrome. The new BuyBoard will not work on Microsoft Internet Explorer 11 or older.

What do I do if I don't have an account with BuyBoard?

If you do not have a BuyBoard customer account, contact BuyBoard staff:

- You may reach them at (800) 695-2919.
- You may also reach them at info@buyboard.com.

Why did TASB change the Login process for the BuyBoard system?

- Texas Association of School Boards takes the online security of all its users seriously. In doing so, BuyBoard has chosen to integrate Ping, a more robust user access rights system. Ping is a step toward a single sign-on system and incorporates a higher level of security.

Why did my username change?

- In the new BuyBoard, each user will have his or her own user account. BuyBoard will use individual email addresses as usernames. Many of the new features are unique to a user. For example, users of the new BuyBoard can add Favorite Products, Favorite Vendors and Favorite Contracts to their account, giving them the ability to repurchase or access information quickly and easily. Also, User Roles and Permissions have been expanded in the new BuyBoard to allow some users to be limited to shopping and requesting quotes or PO's only while others can approve and submit RFQ's and PO's to vendors.

Why do I need new password?

- While moving to a more secure model, which does not allow BuyBoard to import passwords. Additionally, Ping has more stringent password requirements to further enhance the security of your account.